

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of the Attorney General

ATTORNEY GENERAL

KARL A. RACINE



Office of Consumer Protection

**VIA ELECTRONIC MAIL
AND USPS**

November 2, 2021

[Name of Funeral Home]

Dear Funeral Director:

I am writing concerning your failure to comply with the “COVID-19 Response Supplemental Emergency Amendment Act of 2020,” the requirements of which have been renewed in the “Coronavirus Support Temporary Amendment Act of 2021.” When this measure was passed by the DC Council last year, this office wrote to you to inform you about the requirements of the legislation.

Specifically, the Act requires you to clearly and conspicuously post the following information on your website:

1. your General Price List,
2. your Casket Price List,
3. your Outer Burial Container Price List, and
4. the Funeral Bill of Rights.

The legislation also requires funeral homes to provide the above listed documents during the initial meeting with consumers to discuss or make arrangements for the purchase of funeral goods or services, to provide consumers with receipts for amounts advanced or paid to third parties, and to keep and retain records documenting these required disclosures.

We have reviewed your website and you have posted none of the required documents on your website.

Please update your website as soon as possible. For your convenience, I am including a link to the Funeral Bill of Rights: [Consumer Bill of Rights for Funeral Home Establishments | dcra](#). If you have any questions, you may reach me at [email address].

Sincerely,

KARL A. RACINE

Attorney General for the District of Columbia